



DURBAN
GATEWAY TERMINAL

DGT - Navis N4 Implementation Project Customer Advisory

July 28th 2026

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GATEWAY TERMINAL

Cluster node ICTSU/ZA/DCI/DCI/admin v 4.0.31 Unit Gate Yard Vessel Rail Cargo Control Reports Windows Help		Search... --											
★ Units +													
▼ Last Move	Unit Nbr	Type ISO	Category	V-State	T-State	Position	Line Op	I/B Actual Visit	O/B Actual Visit	POD	RLH	RDH	Frght Ki
26-Jun-28 1405	SUDU6112218	45R1	Import	Active	Yard	Y-DGT-BB22713B MAE	DCI2109		GEN_TRUCK	ZADUR			FCL
26-Jun-28 1404	TLIU2250520	22G1	Import	Active	Yard	Y-DGT-BB22510A MAE	DCI2109		GEN_TRUCK	ZADUR			FCL
26-Jun-28 1346	TRHU3897745	22C1	Import	Active	Yard	Y-DGT-BB20517B MAE	DCI2109		GEN_TRUCK	ZADUR			FCL
26-Jun-28 1344	EISU274341	2200	Export	Active	Yard	Y-DGT-AA10703B EMC	EES5YTZN	DCI2109		NGB			FCL
26-Jun-28 1344	MRSU3285217	45G1	Import	Active	Yard	Y-DGT-BB22711B MAE	DCI2109		GEN_TRUCK	ZADUR			FCL
26-Jun-28 1343	MSKU1888904	45G1	Import	Active	Yard	Y-DGT-BB22607B MAE	DCI2109		GEN_TRUCK	ZADUR			FCL
26-Jun-28 1342	MRSU7734975	45G1	Import	Active	Yard	Y-DGT-BB22711A MAE	DCI2109		GEN_TRUCK	ZADUR			FCL
26-Jun-28 1342	MRKU0830336	42G1	Import	Active	Yard	Y-DGT-BB22709A MAE	DCI2109		GEN_TRUCK	ZADUR			FCL
26-Jun-28 1342	MSKU0996782	45G1	Import	Active	Yard	Y-DGT-BB22707C MAE	DCI2109		GEN_TRUCK	ZADUR			FCL
26-Jun-28 1341	MRSU6510097	4510	Import	Active	Yard	Y-DGT-BB22603C MAE	DCI2109		GEN_TRUCK	ZADUR			FCL
26-Jun-28 1340	MNBU4684395	45R8	Import	Active	Yard	Y-DGT-BB22705B MAE	DCI2109		GEN_TRUCK	ZADUR			FCL
26-Jun-28 1340	MNBU4684559	45R8	Import	Active	Yard	Y-DGT-BB22705A MAE	DCI2109		GEN_TRUCK	ZADUR			FCL
26-Jun-28 1340	HASU4810813	45G1	Import	Active	Yard	Y-DGT-BB22615C MAE	DCI2109		GEN_TRUCK	ZADUR			FCL
26-Jun-28 1336	EITU0031556	2200	Export	Active	Yard	Y-DGT-AA10706B EMC	EES5YTZN	DCI2109		NGB			FCL
26-Jun-28 1334	EMCU5608454	45R1	Export	Active	Yard	Y-DGT-BB10507A EMC	T999	DCI2109		NGB			FCL
26-Jun-28 1329	GCKU6245370	45G1	Import	Active	Yard	Y-DGT-BB22601C MAE	DCI2109		GEN_TRUCK	ZADUR			FCL

What is changing for customers?

Objective: make the transition clear, tested and controlled before go-live.

New Navis N4 Portal Accounts and Access Link

All customers will be provided with new accounts and access link for DGT's Navis N4 Portal to process preadvices and appointments.

Terminal operations

Vessel, yard, gate and rail execution will run in the dedicated N4 environment and will no longer be part of TPT multi-facility TOS.

Cutover support

Clear contacts and Help Desk hyper-care support will be in place around go-live.

What should remain familiar

The goal is not to change the business process or day-to-day engagement unnecessarily.

You can still expect:

- normal operational coordination
- planned communication before and during cutover
- testing where external data entry are affected
- focused support during hyper-care

No disruption is intended.

What to expect before and after go-live?

Objective: keep customers informed and supported through the transition.

Before go-live

Updates on changes
New accounts registration
Training materials
Confirmed cutover date and plan



Go-live and cutover

Controlled transition
Dedicated support
Fast issue logging



After go-live

Hyper-care support
Stabilisation period
Continuous improvement

Our aim: a controlled transition with minimal disruption to customers, followed by better visibility, clearer support and improved service reliability over time.

Navis N4 – New Look and Feel

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New Navis N4:

- Modern, web-based application
- Local Java ULC client no longer required
- Accessible via desktop and mobile devices

The screenshot displays the Navis N4 web application interface. At the top, there is a header bar with the Navis N4 logo, a search bar, and the Durban Gateway Terminal logo. Below the header, a navigation menu includes links for Unit, Gate, Yard, Vessel, Rail, Cargo, Control, Reports, Windows, and Help. The main content area features a table titled 'Units' with columns for Last Move, Unit Nbr, Type ISO, Category, V-State, T-State, Position, Line Op, I/B Actual Visit, O/B Actual Visit, POD, RLH, RDH, and Frght Ki. The table lists various units, including SUDU6112218, TLLU2250520, TRHU3897745, EISU2174341, MRSU3285217, MSKU1888904, MRSU7734975, MRKU0830336, MSKU0996782, MRSU6510097, MNBU4684395, MNBU4684559, HASU4810813, EITU0031556, EMCU5608454, and GCXU6245370. A pop-up window titled 'Equipment Inspector for MRSU3285217' is open, showing details for a 45G1 container, including its status (Active), physical dimensions (Length: 40', Height: 9'6", Weight: 4,000 kg), and location (Y-DGT-BB22711B). The bottom of the interface includes an 'Actions' dropdown menu and a 'Display' section with filters for Last Move, Unit Nbr, V-State, T-State, Type ISO, and Chassis Acry ID.

Last Move	Unit Nbr	Type ISO	Category	V-State	T-State	Position	Line Op	I/B Actual Visit	O/B Actual Visit	POD	RLH	RDH	Frght Ki
26-Jun-28 1405	SUDU6112218	45R1	Import	Active	Yard	Y-DGT-BB22713B	MAE	DCT12019	GEN_TRUCK	ZADUR			FCL
26-Jun-28 1404	TLLU2250520	22G1	Import	Active	Yard	Y-DGT-BB22510A	MAE	DCT12019	GEN_TRUCK	ZADUR			FCL
26-Jun-28 1346	TRHU3897745	22G1	Import	Active	Yard	Y-DGT-BB20517B	MAE	DCT12019	GEN_TRUCK	ZADUR			FCL
26-Jun-28 1344	EISU2174341	2200	Export	Active	Yard	Y-DGT-AA10703B	EMC	EE55YTZN	DCT12019	NGB			FCL
26-Jun-28 1344	MRSU3285217	45G1	Import	Active	Yard	Y-DGT-BB22711B	MAE	DCT12019	GEN_TRUCK	ZADUR			FCL
26-Jun-28 1343	MSKU1888904	45G1	Import	Active	Yard	Y-DGT-BB22607B	MAE	DCT12019	GEN_TRUCK	ZADUR			FCL
26-Jun-28 1342	MRSU7734975	45G1	Import	Active	Yard	Y-DGT-BB22711A	MAE	DCT12019	GEN_TRUCK	ZADUR			FCL
26-Jun-28 1342	MRKU0830336	42G1	Import	Active	Yard	Y-DGT-BB							FCL
26-Jun-28 1342	MSKU0996782	45G1	Import	Active	Yard	Y-DGT-BB							FCL
26-Jun-28 1341	MRSU6510097	4510	Import	Active	Yard	Y-DGT-BB							FCL
26-Jun-28 1340	MNBU4684395	45R8	Import	Active	Yard	Y-DGT-BB							FCL
26-Jun-28 1340	MNBU4684559	45R8	Import	Active	Yard	Y-DGT-BB							FCL
26-Jun-28 1340	HASU4810813	45G1	Import	Active	Yard	Y-DGT-BB							FCL
26-Jun-28 1336	EITU0031556	2200	Export	Active	Yard	Y-DGT-AA							FCL
26-Jun-28 1334	EMCU5608454	45R1	Export	Active	Yard	Y-DGT-BB							FCL
26-Jun-28 1329	GCXU6245370	45G1	Import	Active	Yard	Y-DGT-BB							FCL

Equipment Inspector for MRSU3285217

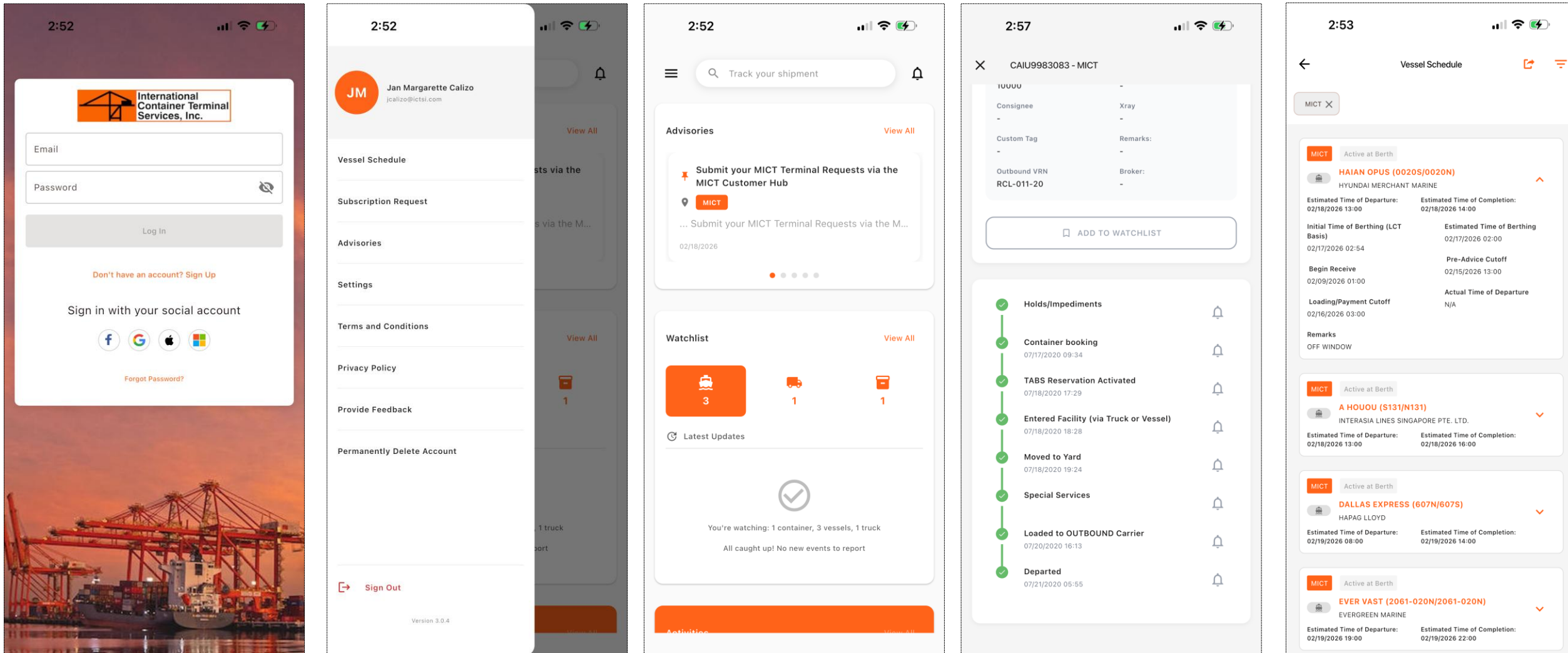
Type	Status	Physical
45G1	Owner: MAE Operator: MAE Use Mode: Unknown Damage: - Location: Y-DGT-BB22711B Last Move: 26-Jun-28 1344	Type Length: 40' Type Height: 9'6" Length (mm): 12,192 Height (mm): 2,895 Width (mm): 2,438 Tare Wt (kg): 4,000 Safe Wt (kg): 0.00

Actions: [Dropdown]
Display: [Dropdown]
Last Move: 26-Jun-28 1344
Unit Nbr: MRSU3285217
V-State: Active
T-State: Yard
Type ISO: 45G1
Chassis Acry ID: [Dropdown]

ICTSI Radar App and Web Portal

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Objective: provide port users, cargo owners, and logistics stakeholders with 24/7 real-time visibility into their shipping and terminal operations



Key Next Steps

New DGT Navis N4 Portal

- ✈ Register new DGT Navis N4 user accounts *(Shipping Lines, Third Parties, Rail Operators, Trucking Companies, Government / Regulatory Authorities)*
 - Email completed Navis External User Access Control Form to N4Accounts@dgt.ictsi.com
- ✈ DGT will provide training material
- ✈ Test access, privileges and basic process flows



ICTSI Radar App and Web

- ✈ Register and Onboard ICTSI Radar App accounts

Website

<https://radar.ictsi.com/login>

Mobile App on Google Play



https://play.google.com/store/apps/details?id=com.ictsi.global.digitalservice&pcampaignid=web_share

Mobile App on Apple App Store



<https://apps.apple.com/in/app/ictsi-radar/id1598307053>



DGT Navis N4 External User Access Registration Process

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In preparation for the Durban Gateway Terminal (DGT) Navis N4 Terminal Operating System (TOS) Go-Live, currently scheduled for 15 August 2026, DGT is commencing the registration and provisioning of external user accounts.

- The user registration process will begin immediately and will be conducted during normal office hours:
 - Monday to Friday | 08:00 to 16:00 | Excluding Public Holidays
- To ensure uninterrupted access to the Navis N4 platform at Go-Live, all organizations are requested to submit their user access requests as soon as possible and no later than 12 August 2026.

Required Action

- Complete the attached Navis External User Access Control Form for each user requiring access.
- Ensure the form is approved and signed by the appropriate authorized representative within your organization.
- Submit the completed form and any supporting documentation to: N4Accounts@dgt.ictsi.com

Important Information for Trucking Companies

To ensure successful user provisioning, the Company Name provided on the access request form must exactly match the company name registered and used within the Transnet Navis TOS environment.

Requests containing company names that do not match the Transnet Navis TOS records may be delayed pending verification and correction.

Processing of Requests

- User accounts will only be created upon receipt of a fully completed and approved access request form.
- Incomplete or inaccurate submissions may be returned for correction.
- Access permissions will be assigned according to the user's business role and operational requirements.

Bulk User Provisioning

Organizations requiring access for more than 30 users are requested to send an email to N4Accounts@dgt.ictsi.com detailing the number of users requiring access and the organization name.

A member of the DGT IT Team will contact you to arrange a suitable bulk user provisioning process.

DGT appreciates your cooperation and support in ensuring a successful transition to the DGT Navis N4 Terminal Operating System.

For any questions relating to account registration or access provisioning, please contact: N4Accounts@dgt.ictsi.com

DGT Navis External User Access Control Form

Navis External User Access Control Form

1. REQUEST TYPE			
New User	Password Reset	Modify Access	
	Navis N4 Username		

2. USER INFORMATION			
First Name		Last Name	
e-Mail Address		Contact Number	
Designation		Date	
User Signature		I acknowledge that access to Durban Gateway Terminal's Navis N4 system is provided solely for authorised business purposes. I agree not to share credentials, permit unauthorised access, or misuse the system. I understand that all activity is logged and monitored.	

3. ACCESS MATRIX			
Company Name			
Business Justification for Access			
a. Shipping Line			
View Only		Delegated Administrator	
Export		Import	
b. Third Party (eg. Packing Station)			
Pre-advise			
c. Rail Operator			
View Only		Import	
Export			
d. Trucking Company			
Appointments			
e. Government / Regulatory Authority			
South African Revenue Service (SARS)			
South African Police Service (SAPS)			
Perishable Products Export Control Board (PPECB)			
Transnet Port Authority (TNPA)			

4. USER SUPERVISOR / MANAGER INFORMATION			
First Name		Last Name	
e-Mail Address		Contact Number	
Designation		Date	
Supervisor/Manager Signature			

Submission & Support Information

Email completed forms and supporting documents to: N4Accounts@dgt-icts.i.com
Service Desk Hours: Monday – Friday | 07:00 – 16:00 (Excluding Public Holidays)

USER ACCESS AUTHORIZATION INFORMATION	
Service Desk Ticket Number	
N4 Username Created	
Created By	
Date	

Trucks and Trucking Company Registration

- There is no requirement to re-register your truck or trucking company.
- Existing truck and trucking company details will be migrated to the DGT Navis N4 Terminal Operating System (TOS).
- Any updates or changes to truck and trucking company information will continue to be managed by Transnet Port Terminals and integrated with DGT systems.

RFID Card

- Existing Transnet RFID cards will remain valid and can continue to be used at DGT.
- Applications for new RFID cards, as well as any amendments to existing cards, will continue to be processed by Transnet Port Terminals and integrated with DGT systems.