

DURBAN

GATEWAY TERMINAL

22 July 2026

DURBAN GATEWAY TERMINAL NAVIS 4.0 – LETTER (2) INVITING THIRD PARTIES TO ENGAGEMENT AND TRAINING SESSIONS PRIOR TO AUGUST 2026 GO-LIVE

*NOTE: THIS IS A **DEDICATED PRE-ADVICE & APPOINTMENT SESSION ONLY** (IF YOU ARE TRANSPORTERS / SHIPPING LINES – PLEASE REFER TO THE FIRST AND/OR THIRD LETTER WHICH DEAL WITH THESE TYPES OF CUSTOMERS).*

Dear Valued Third Parties (including Freight Forwarders / Depots / Pack Houses etc),

Following our recent communication regarding the NAVIS Terminal Operating System (TOS) upgrade to version 4.0, Durban Gateway Terminal (DGT) would like to invite all users of NAVIS interfaces to participate in a series of virtual information and engagement sessions.

These sessions are intended for all THIRD PARTIES who are responsible for

- Primarily on pre-advice functionality; and

As a “Third Party” your access remains role specific. The training will cover creating pre-advice, capturing information, making bookings, and interacting with NAVIS interfaces, and will provide an overview of the upcoming transition (registration required), key interface considerations, and testing requirements.

We welcome you to an information session (available on Microsoft Teams)

- Wednesday, 29 July 2026 at 14:00 Note – this is the session for THIRD PARTIES

<https://events.teams.microsoft.com/event/608de6cc-8396-4ed7-b887-2ce44713c473@802f4f70-ec1e-4a15-b4f2-191d3e112234>

Sessions will be recorded and published on the new DGT website together with training materials.

During this session, DGT will cover:

- High-level overview of the NAVIS 4.0 platform and enhancements
- Registration process

Durban Gateway Terminal (PTY) LTD.

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- Interface for users (step-by-step examples for your users)
- Customer feedback/involvement in system testing
- Key timelines leading up to go-live

All stakeholders are required to register on the new NAVIS environment prior to go-live and be proficient in the system on go-live. Given this we strongly encouraged active participation, so that you can validate, and raise any questions or concerns during these engagements. The planned go-live date is 15 August 2026.

On/after go-live the Planning Help Desk will be available within the planning and operations function to support all interface-related queries, testing coordination, and issue resolution. These details will be shared for each responsible shift. While we will endeavour to resolve all queries as quickly as possible, early engagement and testing are strongly encouraged to avoid any delays for your organisation.

We appreciate your cooperation and active participation in ensuring a smooth and successful transition

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Grant Bahlmann', with a stylized, looped initial 'G' and a horizontal line extending to the right.

Grant Bahlmann

Chief Commercial Officer

Durban Gateway Terminal