

DURBAN

GATEWAY TERMINAL

30 July 2026

DURBAN GATEWAY TERMINAL: OPERATIONAL UPDATE

As part of our ongoing commitment to open and constructive engagement, we would like to share a brief update on operations at the Durban Gateway Terminal (DGT).

Since taking over the terminal, our focus has been on building the foundations for a modern, reliable, and internationally competitive container facility for the Port of Durban. This is a significant undertaking, and one we are approaching with the care, discipline, and long-term perspective that our customers and the broader trade rightly expect.

As with any transition of this scale, there are periods in which we are actively refining systems, processes, and ways of working. During these periods, our teams are focused on ensuring continuity of service while progressively strengthening the operating platform that will support consistent, predictable performance over the long term. Recent weather, seasonal volume patterns, and planned technical work have added complexity in the short term, and we are managing these actively alongside our transition activities.

Our priority remains straightforward: to provide our customers with reliable access to the terminal and a level of service that supports your businesses and the wider supply chain. To that end, we are working closely with our internal teams, service providers, and key partners to reinforce equipment availability, landside fluidity, and reefer service levels through the peak period.

We appreciate the constructive engagement of transporters, shipping lines, cold-chain stakeholders, and cargo owners as we continue this journey. From a practical perspective, appropriate stack extension arrangements will be communicated to stakeholders to provide additional flexibility during these periods. In addition, we remain focussed on carefully balancing reefer export volumes to ensure refrigerated containers are serviced within acceptable timeframes. Our commercial and operations teams will remain in direct contact to align on these practical arrangements.

DGT will continue to provide regular updates so that you can plan your operations with confidence. We remain fully committed to delivering the step-change in service and reliability that Durban, and South African trade, deserve. And we thank you for your continued partnership as we build that future together.

Kind regards,



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