

DURBAN

GATEWAY TERMINAL

30 June 2026

URGENT: DURBAN GATEWAY TERMINAL: TERMINAL OPERATIONS HALTED DUE TO TOS INTERRUPTION

Dear Valued Customers and Industry Stakeholders,

Please be advised that Durban Gateway Terminal (DGT) is currently experiencing a critical system interruption affecting the Navis Terminal Operating System (TOS), which is hosted by Transnet Port Terminals (TPT).

The issue commenced at approximately 12:07 today (30 June 2026) and has resulted in a temporary halt of all terminal operations at DGT.

At this stage:

- The disruption is linked to the external TOS platform managed by TPT.
- Our technical teams are actively engaging with TPT and the TOS vendor support to diagnose and resolve the issue as a matter of urgency.
- No vessel, gate, or yard operations are currently being processed.

We understand the impact this outage may have on your operations and sincerely apologise for the inconvenience caused.

Next Steps for DGT:

- Continuous engagement with TPT will continue until the issue is resolved.
- Updates will be provided by DGT as more information becomes available.
- A recovery plan and backlog management approach will be communicated once system stability is restored.

We appreciate your patience and cooperation during this time.

Yours sincerely,



Grant Bahlmann

Chief Commercial Officer

Durban Gateway Terminal

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