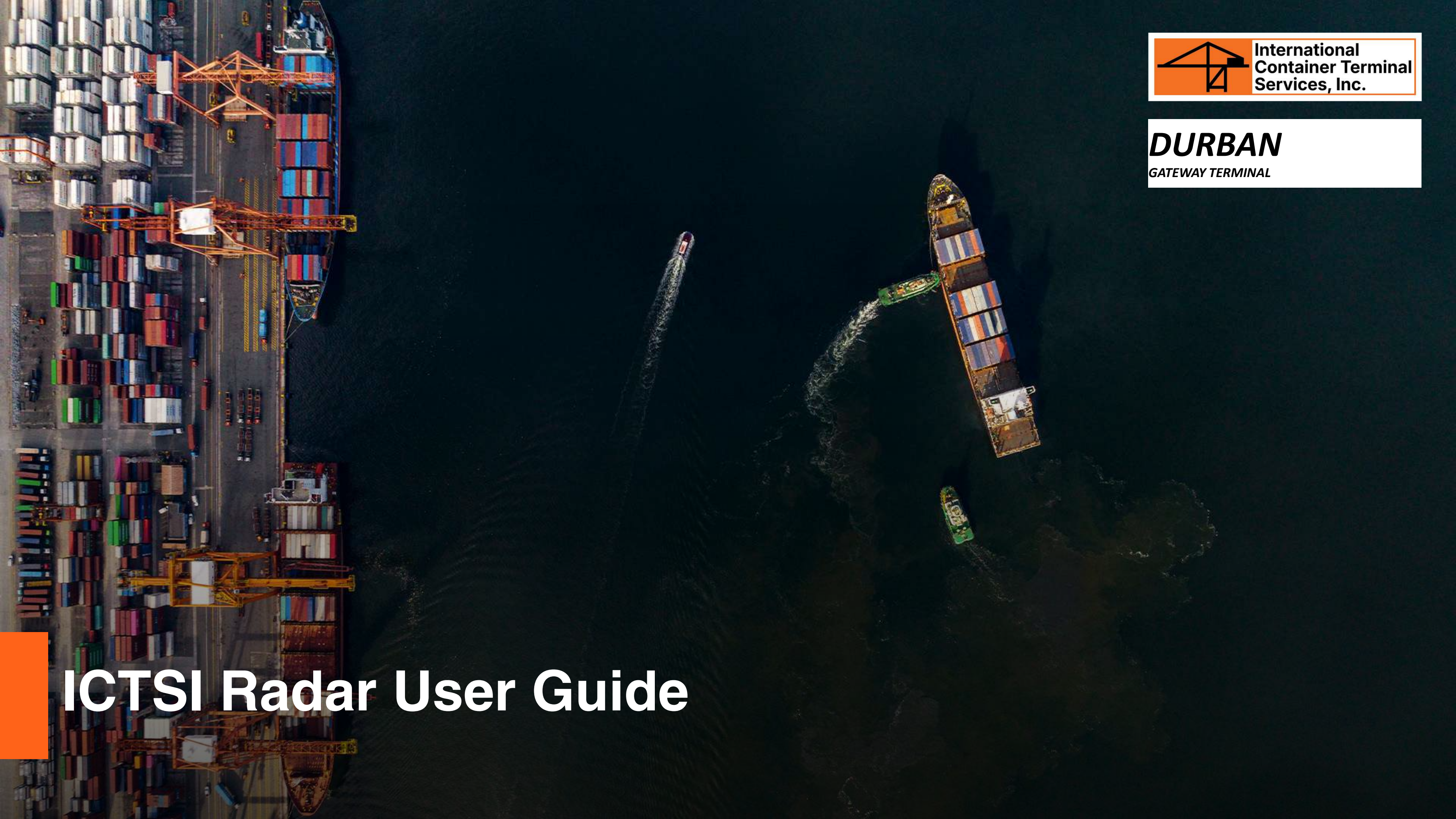




DURBAN
GATEWAY TERMINAL

The background of the entire page is an aerial photograph of a port. On the left side, there are several large container ships docked at a quay, with their decks covered in stacks of colorful shipping containers. Yellow gantry cranes are positioned along the quay. In the center and right portions of the image, a large container ship is underway, moving away from the dock. It is being escorted by two smaller tugboats, one in front and one to the side, leaving white wakes in the dark water. The overall scene depicts a busy maritime logistics hub.

ICTSI Radar User Guide

The background features a series of concentric circles in shades of light gray and white, centered in the upper half of the image. Several thin, curved lines in a light gray color sweep across the lower half of the image, creating a sense of motion and depth.

01

What is the ICTSI Radar?

What is the ICTSI Radar?



We're excited to introduce **ICTSI Radar**.

ICTSI Radar is a redesigned transparency tool that provides real-time information and updates on your terminal transactions.

Why use ICTSI Radar?

Transparency

Get clear, real-time visibility of your terminal transactions, helping you plan ahead, respond quickly to changes, and avoid operational delays.

Stay-up-to-date

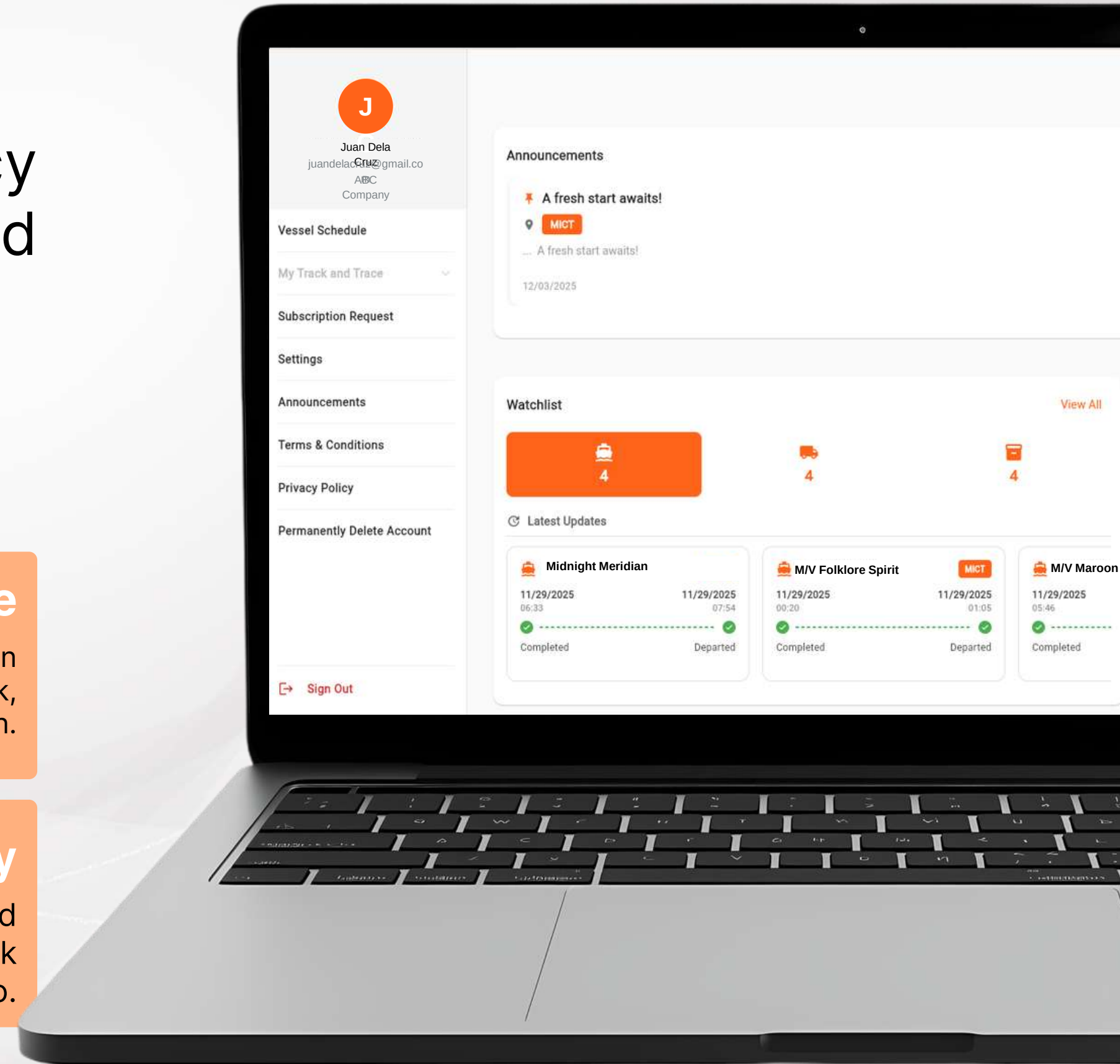
Ensures you receive the latest updates on terminal. As well as track container, truck, and vessel milestones as they happen.

User-Friendly Experience

Redesigned interface offers easier navigation and clearer presentation of information.

Mobile Accessibility

Real-time updates can be viewed anytime, anywhere, letting you track updates while on the go.



02

Signing Up for a New Account (For New Users)

This applies to **new users** who have not registered and have not previously used the ICTSI App.

Signing Up for a New Account (For New Users)

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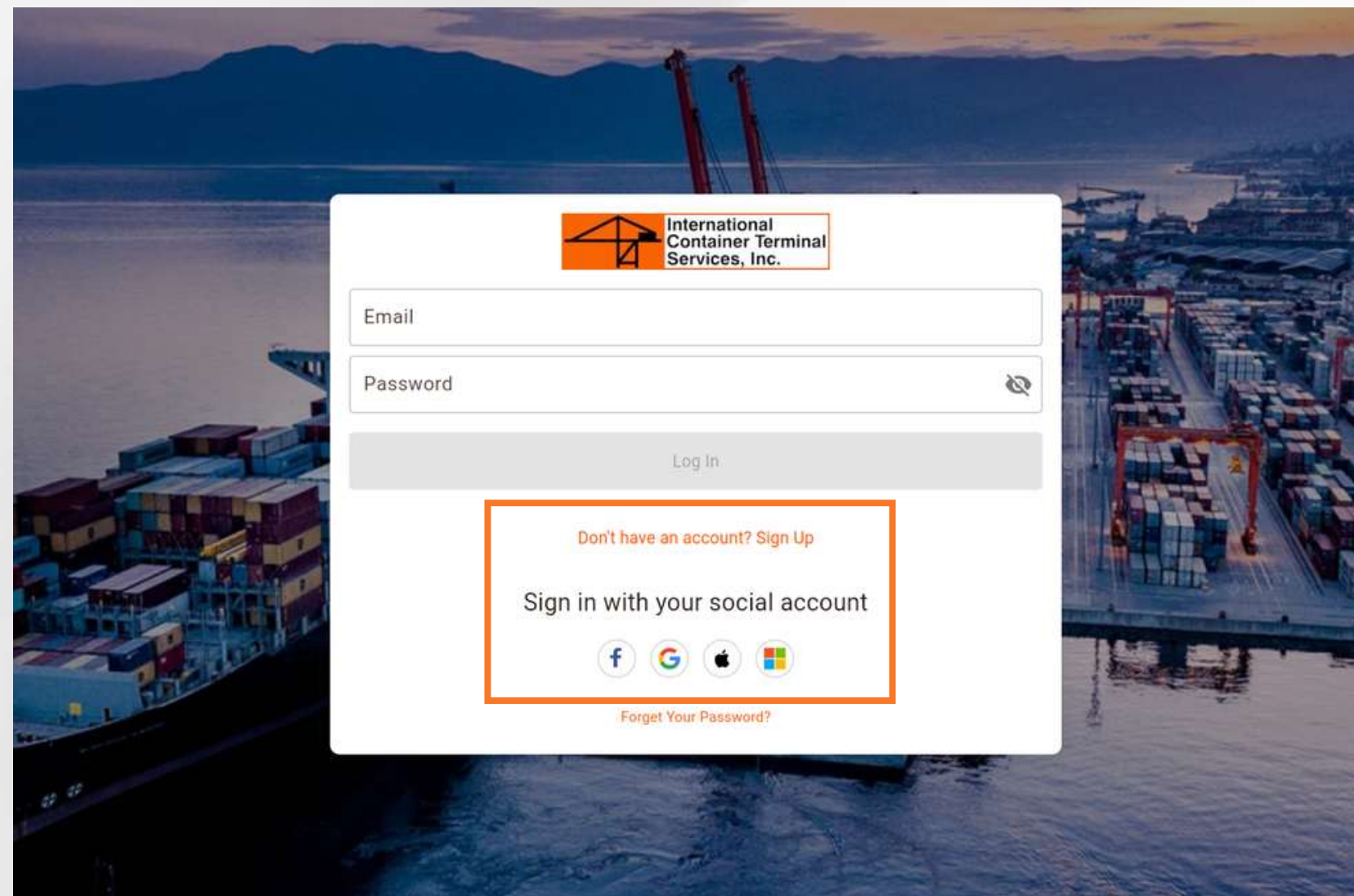


Sign up

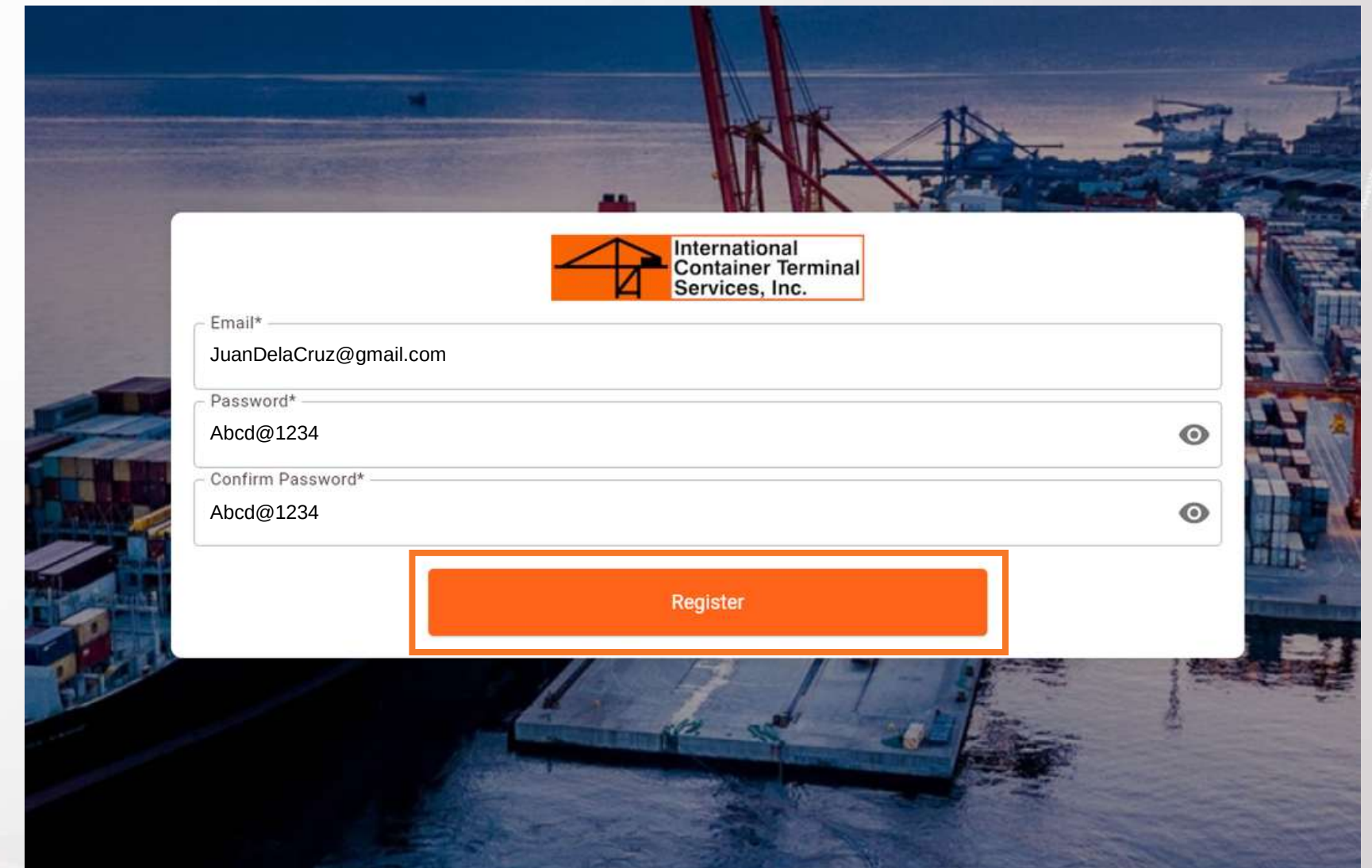
Verify Email

Update Profile

You are now ready to
use ICTSI Radar!



On your browser, go to <https://radar.ictsi.com> and click **“DON'T HAVE AN ACCOUNT? SIGN UP,”** or you may also sign in using your social accounts listed above.



Input your email address and desired password. Click **REGISTER** to proceed.

Signing Up for a New Account (For New Users)

This applies to **new users** who have not registered and have not previously used the ICTSI App.

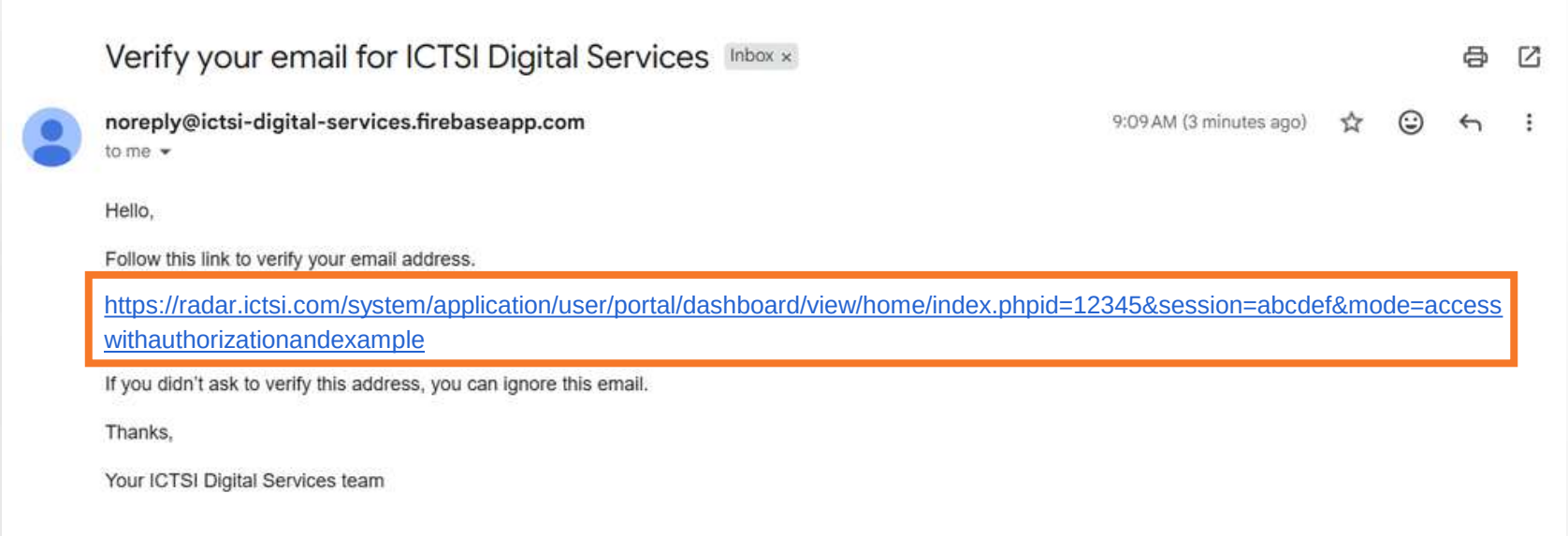


Sign up

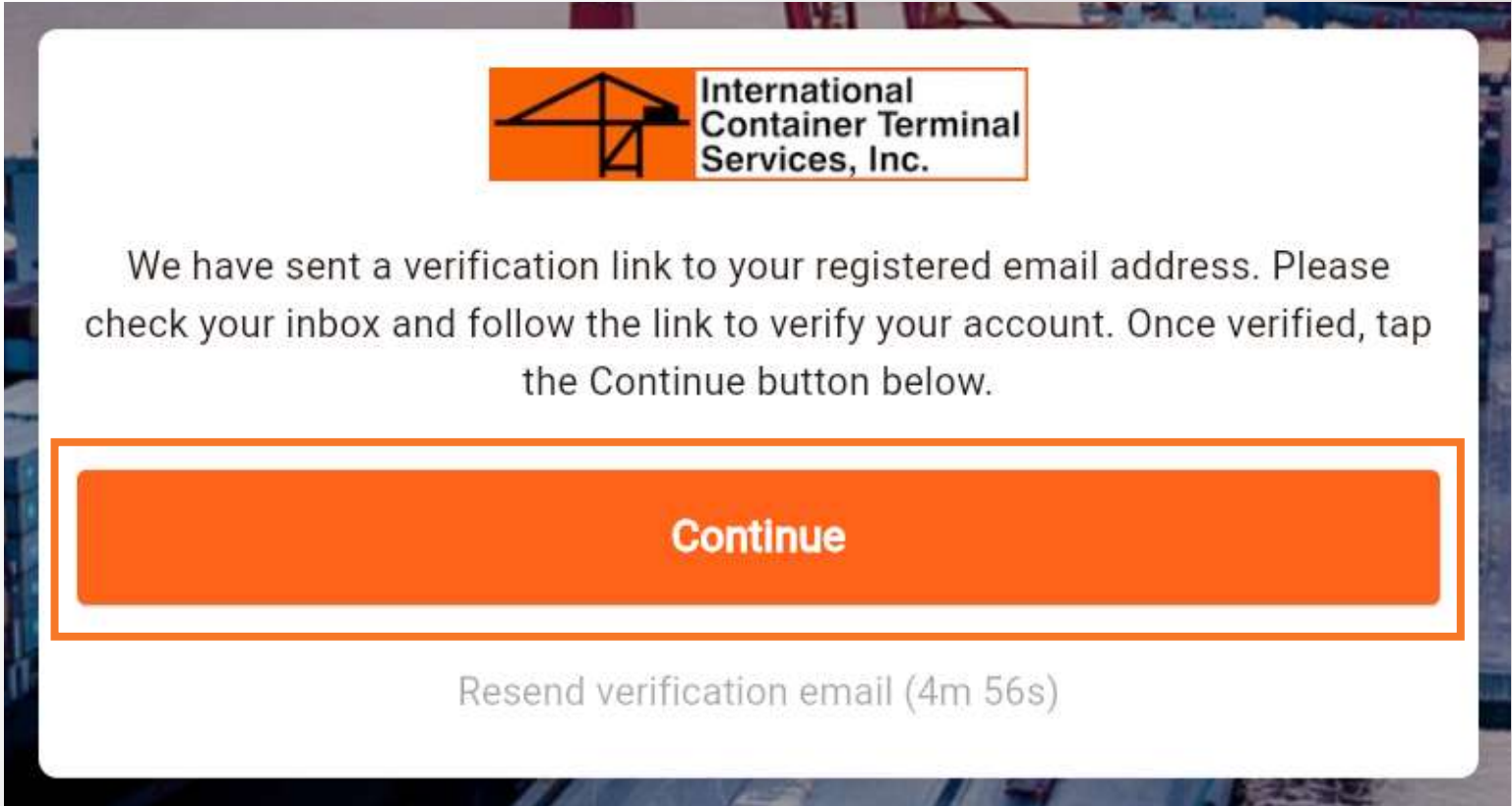
Verify Email

Update Profile

You are now ready to use ICTSI Radar!



You will receive an email from ICTSI Digital Services to verify your email. Click the link in the email to proceed with the verification process.



Click **CONTINUE**, and you will receive an email confirming that your email has been verified. After this, you may proceed to log in to your account.

Signing Up for a New Account (For New Users)

This applies to **new users** who have not registered and have not previously used the ICTSI App.



Sign up

Verify Email

Update Profile

You are now ready to use ICTSI Radar!

Email*

JuanDelaCruz@gmail.com

First Name*

Juan

Last Name*

DelaCruz

Customer Category*

Broker/Forwarder/Consolidator

Terminal*

2 selected

MICT - Manila International Container Terminal XSBITC - Subic Bay International Terminals X

Time Zone

Asia/Manila

Phone Number

+63 9123456789

 To receive verification emails, announcements, and notifications, please double-check all information you input, especially your mobile number and email address.

After logging in, you will be asked to update your profile. Make sure to also select your Customer Category, Terminal, Time Zone, and enter your Phone Number.

Company Details

Company Name

Company ABCD

Company Email

companyABCD@gmail.com

TIN (numbers only)

123-456-789-01234

Company Address

123 EFG Street, Manila

City

Manila City

State/Province

Metro Manila

Country

Philippines

ZIP Code

1234

Save And Update

Enter your correct company information and click **SAVE AND UPDATE** once done.

Signing Up for a New Account (For New Users)

This applies to **new users** who have not registered and have not previously used the ICTSI App.



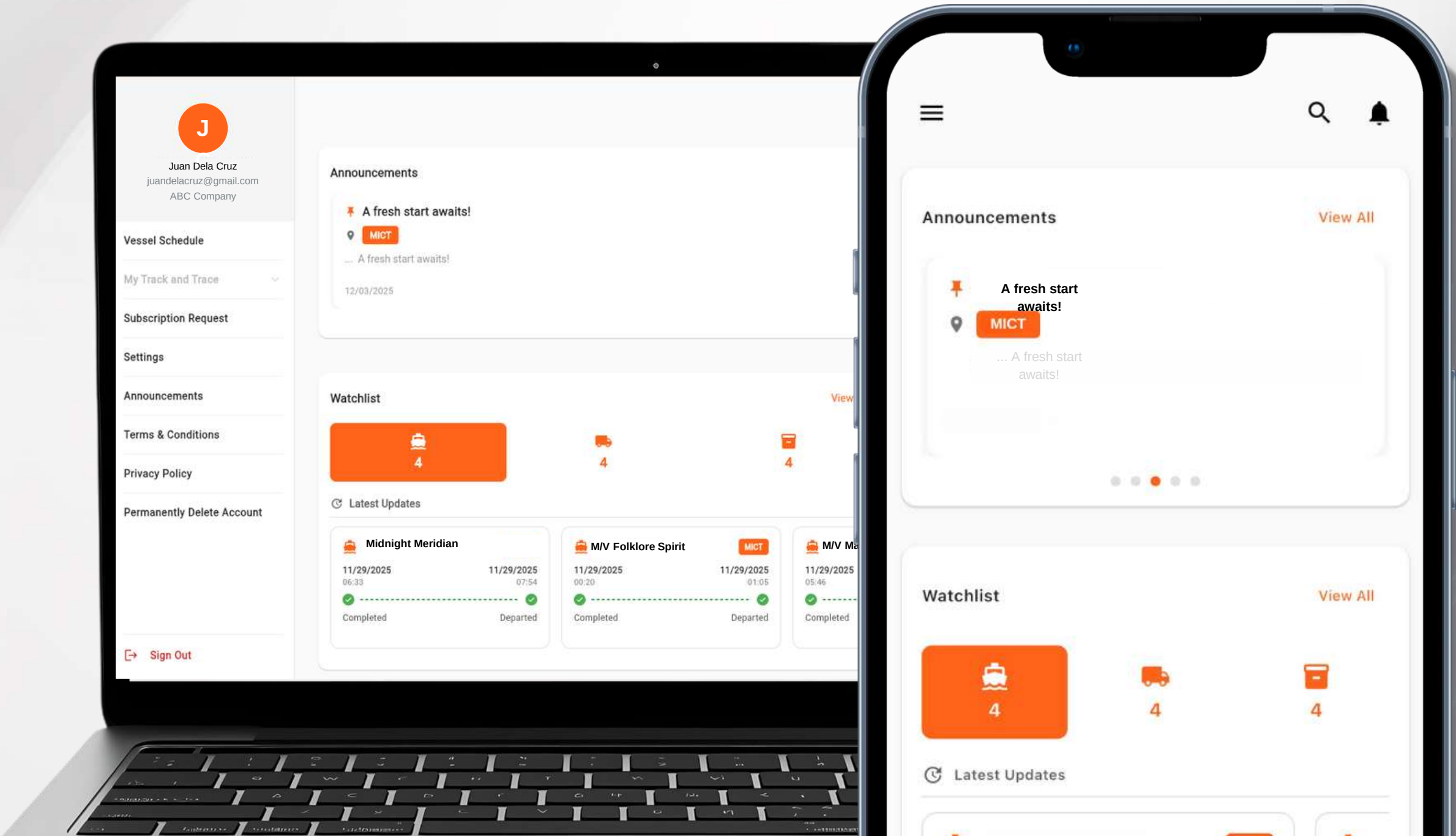
Forget Password

Verify Email

Update Profile

You are now ready to use ICTSI Radar!

You are now ready to use DGT ICTSI Radar!





03

Tracking your Shipment

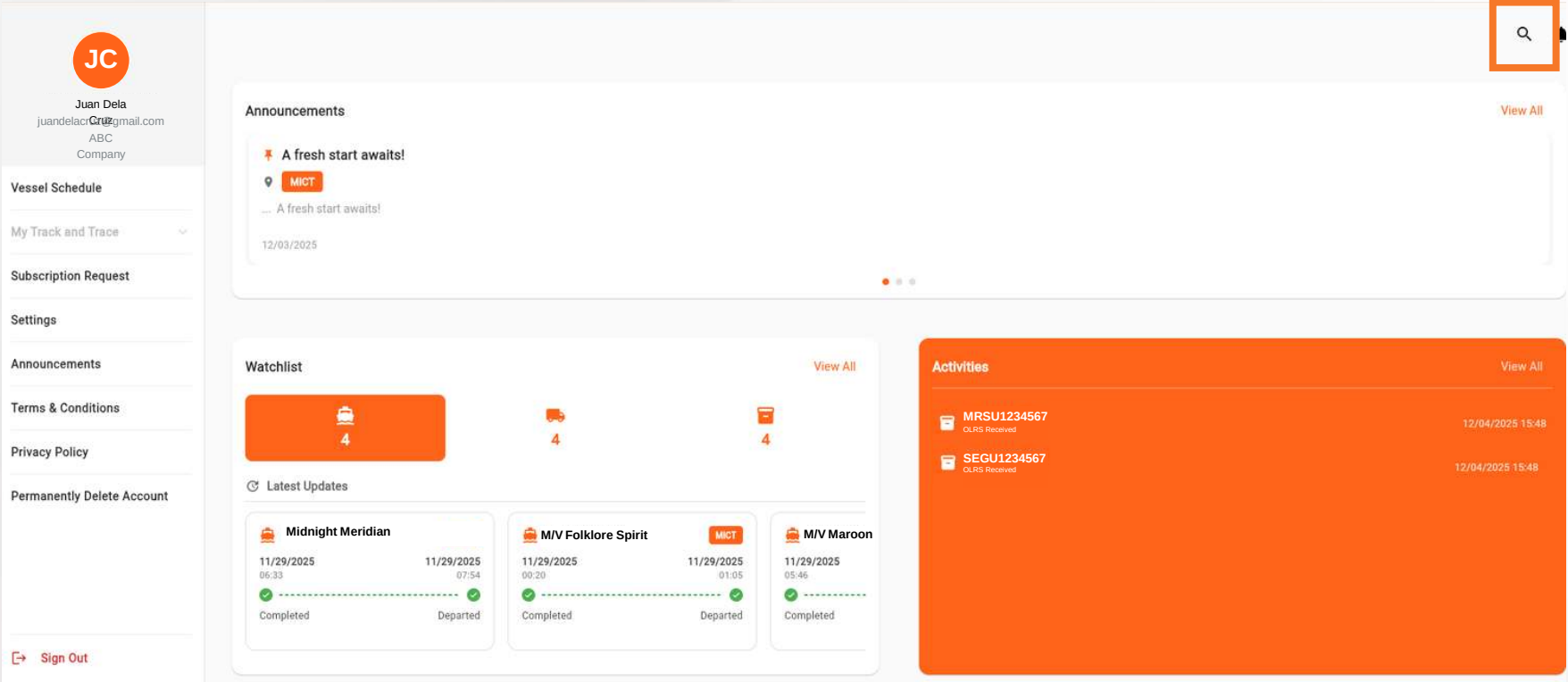
Tracking your Shipment



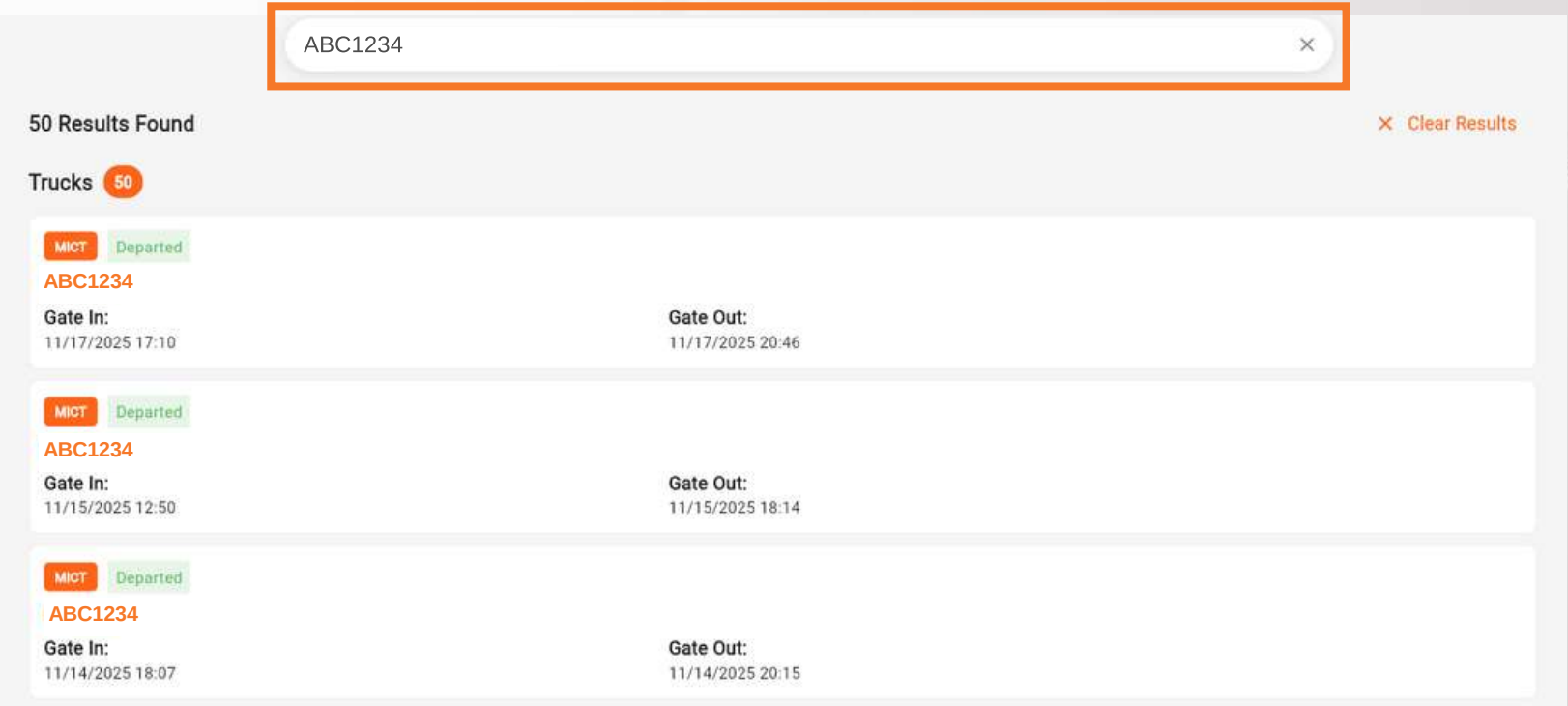
Truck Tracking

Container Tracking

Vessel Schedule



To search for trucks, click the **SEARCH ICON** in the upper-right-hand corner of the home screen.



Do not add any special characters or spaces when searching for your truck, container, or vessel to complete your search.

Input the correct truck plate number and hit enter. This will display transactions for the truck plate number you entered. Then, click on your desired transaction.

Tracking your Shipment



Truck Tracking

Container Tracking

Vessel Schedule

ABC1234 - Departed

Trucking Company
Company ABCD

Terminal
MICT

Container Number
EFGH1234567

Appointment Date
11/17/2025 19:00

Remarks:
Early within grace period

Container Number
EFGH1234567

Appointment Date
11/17/2025 19:00

Remarks:
Early within grace period

ADD TO WATCHLIST

TRUCK HISTORY

Truck Gate In
11/18/2025 01:10

Receive Export
(EFGH1234567)
11/18/2025 01:28

Delivery Import
(EFGH1234567)
11/18/2025 01:48

Truck Gate Out
11/18/2025 04:46

Once you click your desired transaction, all the details, milestones, truck history will be displayed

ABC1234 - History

Terminal	Trucking Company	Gate In	Gate Out
MICT	Company ABCD	11/17/2025 17:10	11/17/2025 20:46
MICT	Company ABCD	11/15/2025 12:50	11/15/2025 18:14
MICT	Company ABCD	11/14/2025 18:07	11/14/2025 20:15
MICT	Company ABCD	11/13/2025 17:16	11/13/2025 23:08
MICT	Company ABCD	11/12/2025 13:55	11/12/2025 18:50
MICT	Company ABCD	11/11/2025 13:10	11/11/2025 17:58
MICT	Company ABCD	11/10/2025 20:46	11/10/2025 21:38
MICT	Company ABCD	11/07/2025 10:25	11/07/2025 17:21
MICT	Company ABCD	11/05/2025 07:56	11/05/2025 11:43
MICT	Company ABCD	11/03/2025 16:02	11/03/2025 19:51
MICT	Company ABCD	10/22/2025 12:29	10/22/2025 20:33
MICT	Company ABCD	10/20/2025 16:02	10/20/2025 18:00

TRUCK HISTORY displays all the truck's completed transaction.

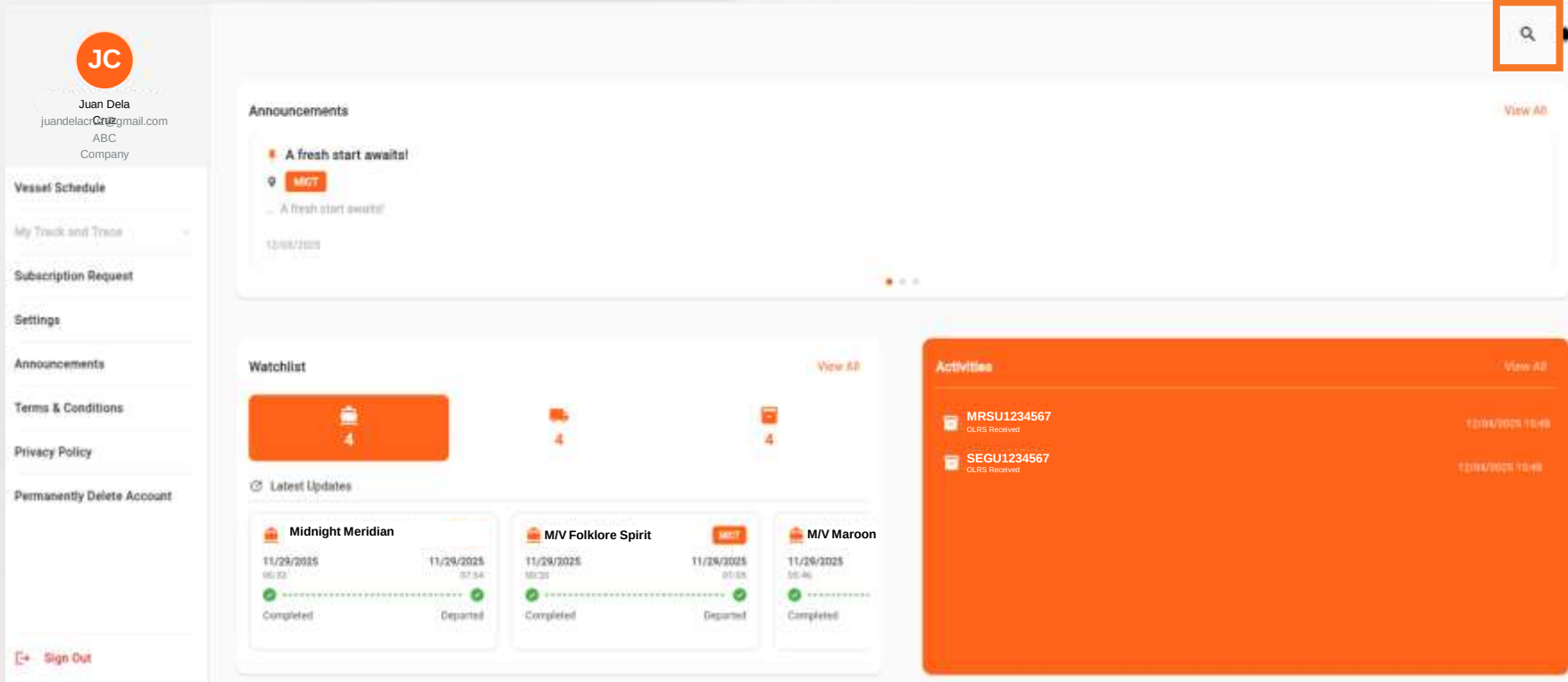
Tracking your Shipment



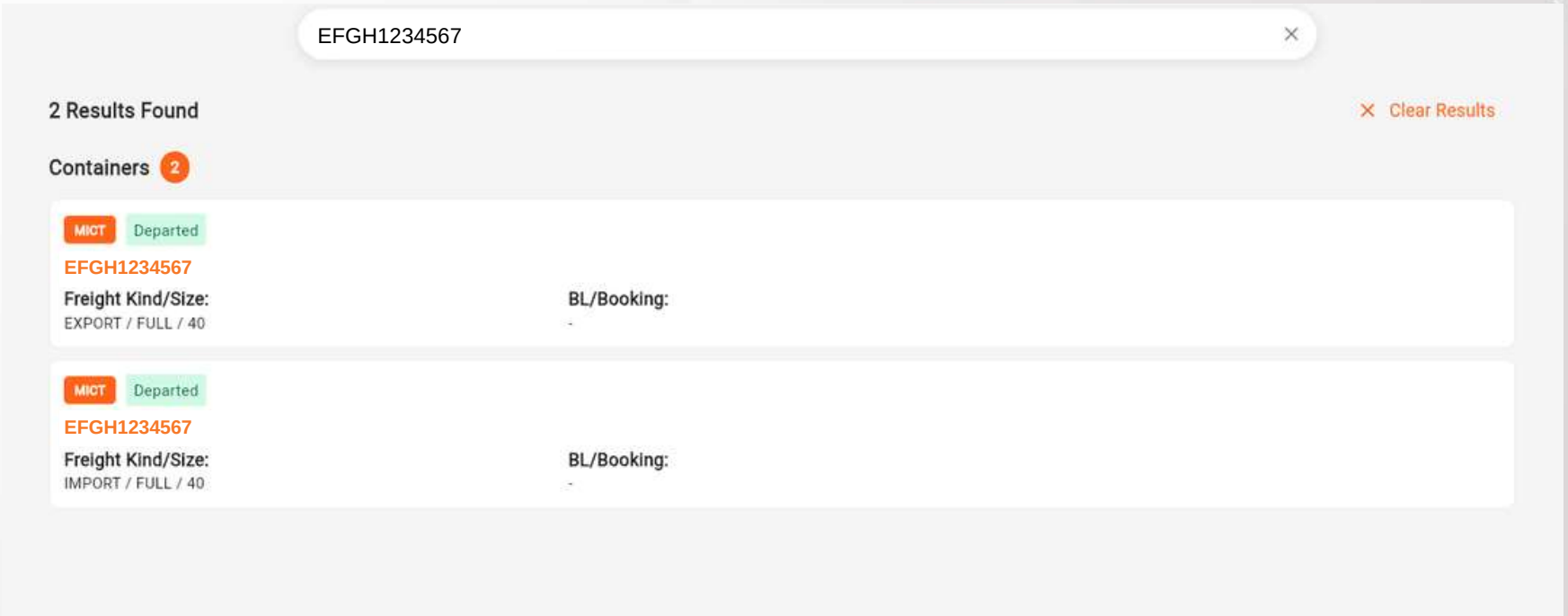
Truck Tracking

Container Tracking

Vessel Schedule



To search for containers, click the SEARCH ICON in the upper-right-hand corner of the home screen.



Do not add any special characters or spaces when searching for your truck, container, or vessel to complete your search.

Enter the correct container number and press Enter. This will display transactions for the container number you entered. Then, click on your desired transaction.

Tracking your Shipment



- Truck Tracking
- Container Tracking
- Vessel Schedule

IMPORT FULL/40(RT/45R1)

Line Operator
SHIPPING LINE
ABCDE INC.

BL Number
-

Outbound Carrier
TRUCK/ ABC1234 / SHIPPING
LINE ABCDE INC.

Shipper's VGM (kg)
32252

Consignee
-

Xray
YES

Broker:
-

Inbound Carrier
VESSEL / VESSEL ABC
BRIDGE (1234A/5678B) /
SHIPPING LINE ABCDE

Entry No
-

Weight (kg)
32210

Shipper
-

CRO Validity
11/29/2025 00:00

Custom Tag
RED

ADD TO WATCHLIST

Holds/Impediments

Holds (4)

Inbound EDI Received
11/18/2025 11:06

Entered Facility (via Truck or Vessel)
11/23/2025 22:04

Moved to Yard
11/23/2025 22:18

Special Services

OLRS Received
11/18/2025 10:33

CRO
11/21/2025 01:43

Gatepass
11/24/2025 07:33

TABS Reservation Activated
11/24/2025 13:16

Loaded to OUTBOUND Carrier
11/24/2025 15:19

Departed

After selecting a transaction, all the details will appear on the left panel, while shipment milestones are displayed on the right. Click **HOLDS** to view any impediments on your container.

IMPORT FULL/40(RT/45R1)

Line Operator
SHIPPING LINE
ABCDE INC.

BL Number
-

Outbound Carrier
TRUCK/ ABC1234 / SHIPPING
LINE ABCDE INC.

Shipper's VGM (kg)
32252

Consignee
-

Xray
YES

Broker:
-

Inbound Carrier
VESSEL / VESSEL ABC
BRIDGE (1234A/5678B) /
SHIPPING LINE ABCDE

Entry No
-

Weight (kg)
32210

Shipper
-

CRO Validity
11/29/2025 00:00

Custom Tag
RED

ADD TO WATCHLIST

MNBU3331536 - MICT

Holds (4)

DEA Hold set
11/18/2025 11:06

Weighing Hold released
11/24/2025 15:22

Weighing Hold set
11/24/2025 07:38

XRAY Hold set
11/18/2025 11:07

Inbound EDI Received
11/18/2025 11:06

Entered Facility (via Truck or Vessel)
11/23/2025 22:04

Moved to Yard
11/23/2025 22:18

Special Services

OLRS Received
11/18/2025 10:33

CRO
11/21/2025 01:43

Gatepass
11/24/2025 07:33

TABS Reservation Activated
11/24/2025 13:16

Loaded to OUTBOUND Carrier
11/24/2025 15:19

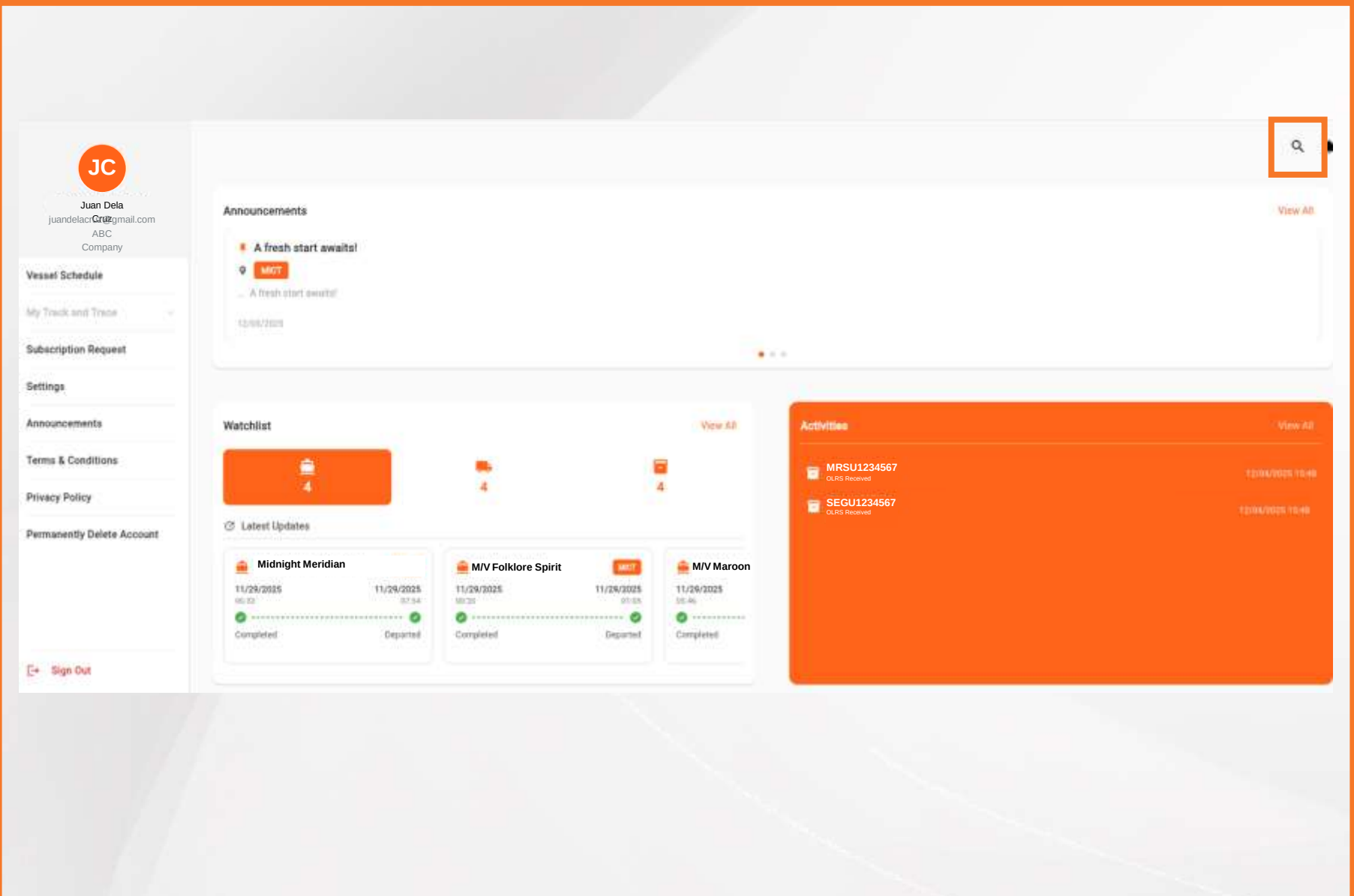
Departed

Here, you can easily monitor whether the holds on your shipment have been lifted by clicking the bell icon above it to receive notifications.

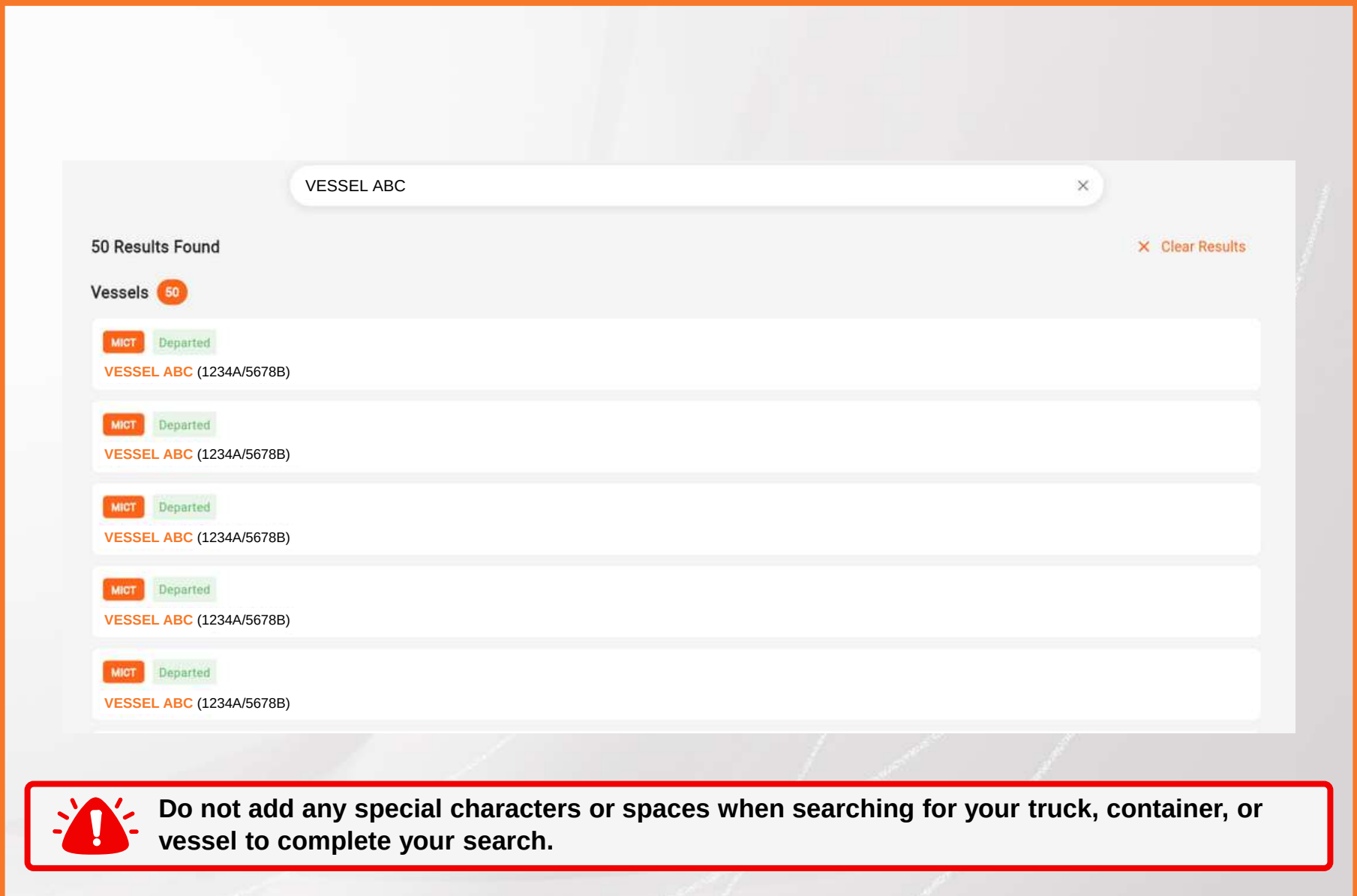
Tracking your Shipment



- Truck Tracking
- Container Tracking
- Vessel Schedule



To view vessel schedules, click the SEARCH ICON in the upper-right-hand corner of the home screen.



Enter the correct vessel name, or simply select your preferred terminal, then press Enter. The vessel schedules will be displayed, and you may click on your chosen vessel to view additional details.

Tracking your Shipment



- Truck Tracking
- Container Tracking
- Vessel Schedule

MICT

Departed

Visit/Registry #

ABC-123-45

Outbound Voyage #

0115S

Inbound Voyage #

0115N

Remarks

OFF WINDOW

ADD TO WATCHLIST

VESSEL VISITS

VESSEL ABC

Begin Receive

11/09/2025 05:30

Preadvice Cut-Off

11/15/2025 17:30

Loading/Payment Cut-off

11/15/2025 23:30

Arrived at Pilot Station

11/18/2025 09:36

Arrived at Berth

11/18/2025 10:18

Working

11/18/2025 11:43

Completed

11/19/2025 17:13

Departed

11/19/2025 18:30

All the details will appear on the left panel, while milestones are displayed on the right. Click **VESSEL VISITS** to view the history.

VESSEL ABC

Past Visits

Future Visits

Terminal	Inbound Voyage No.	Outbound Voyage No.	Actual Time Of Arrival	Actual Time Of Departure
MICT	0115N	0115S	11/18/2025 02:18	11/19/2025 10:30
MICT	0114N	0114N	10/21/2025 08:36	10/22/2025 19:06
MICT	0113N	0113N	09/20/2025 18:42	09/22/2025 13:54
MICT	0112N	0112N	08/25/2025 22:54	08/27/2025 18:18
MICT	0111N	0111N	08/03/2025 01:00	08/04/2025 12:18

Export Vessel Schedule

Choose your preferred export format:

Export to PDF

Export to Excel

Cancel

After clicking, all past and future vessel visits will be displayed. You may also get a copy of the vessel visits by clicking the **EXPORT ICON** on the right.



04

Staying Informed

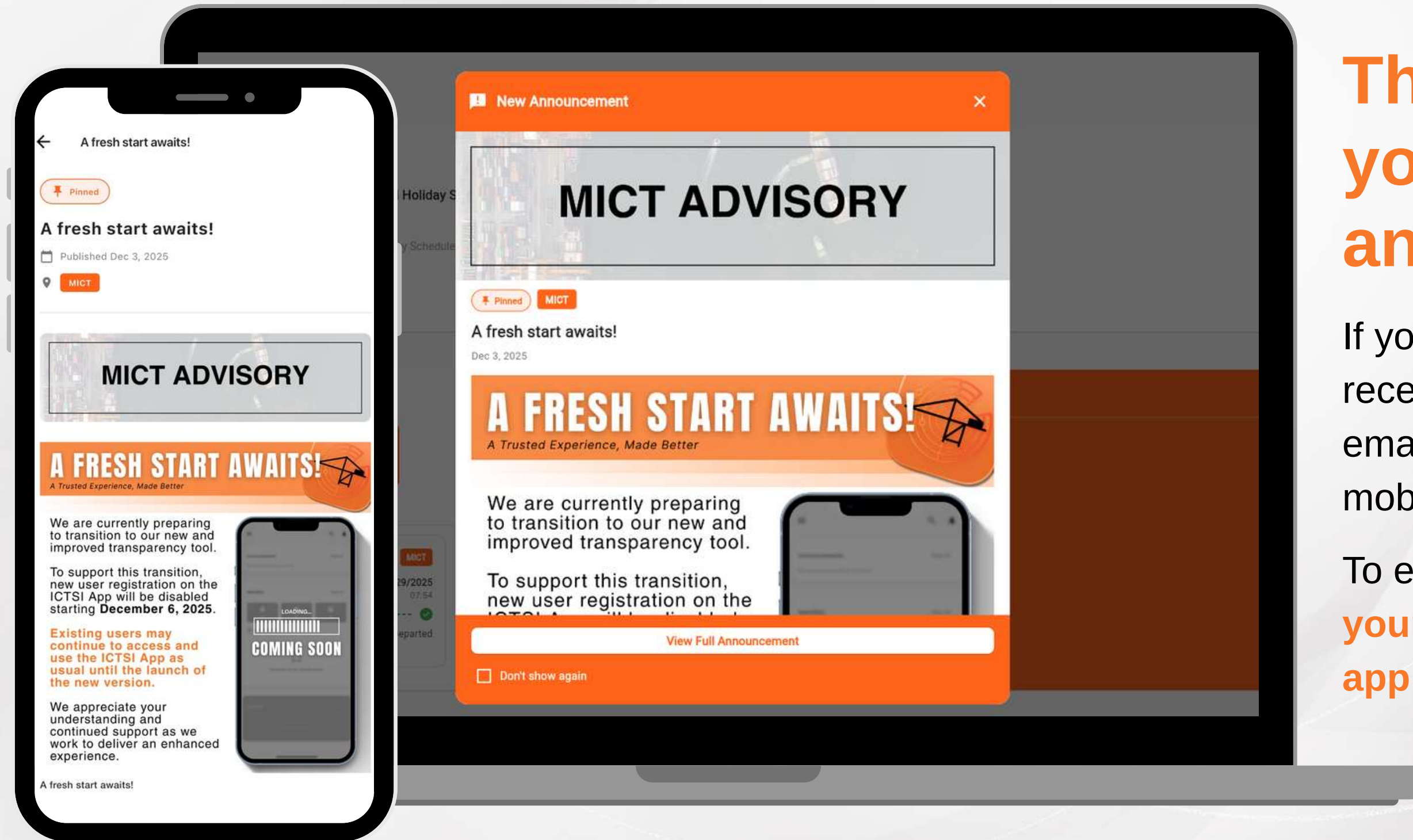
Get the latest terminal updates and stay up to date!



Through ICTSI Radar, you'll never miss an update!

If you're registered with ICTSI Radar, you'll receive terminal advisories straight to your email and instant push notifications on the mobile app.

To enjoy a smooth experience, please **ensure your email address is correct and that the app is downloaded on your device.**





**International
Container Terminal
Services, Inc.**

05

Other Features

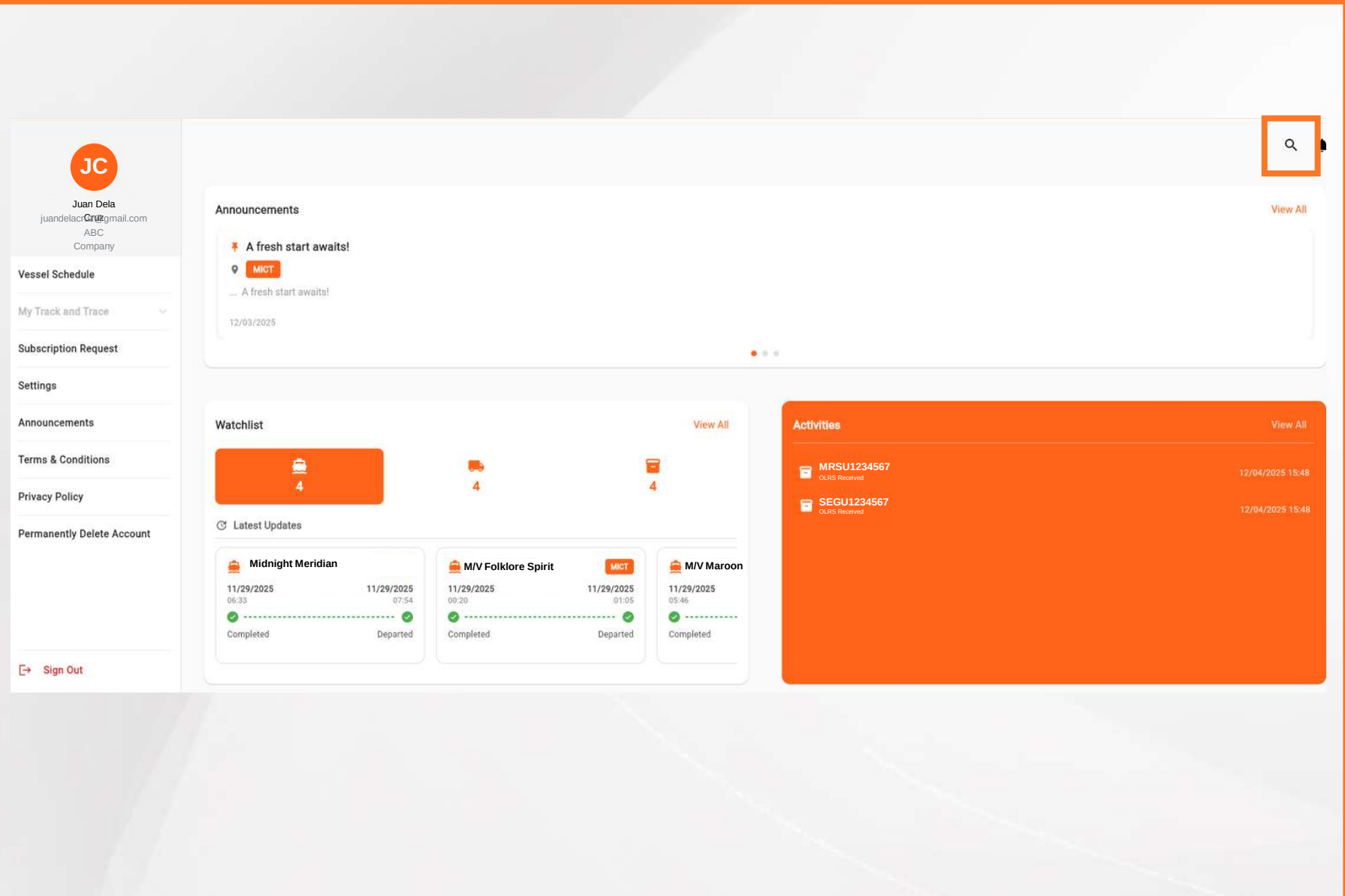
Other Features - Adding to your Watchlist



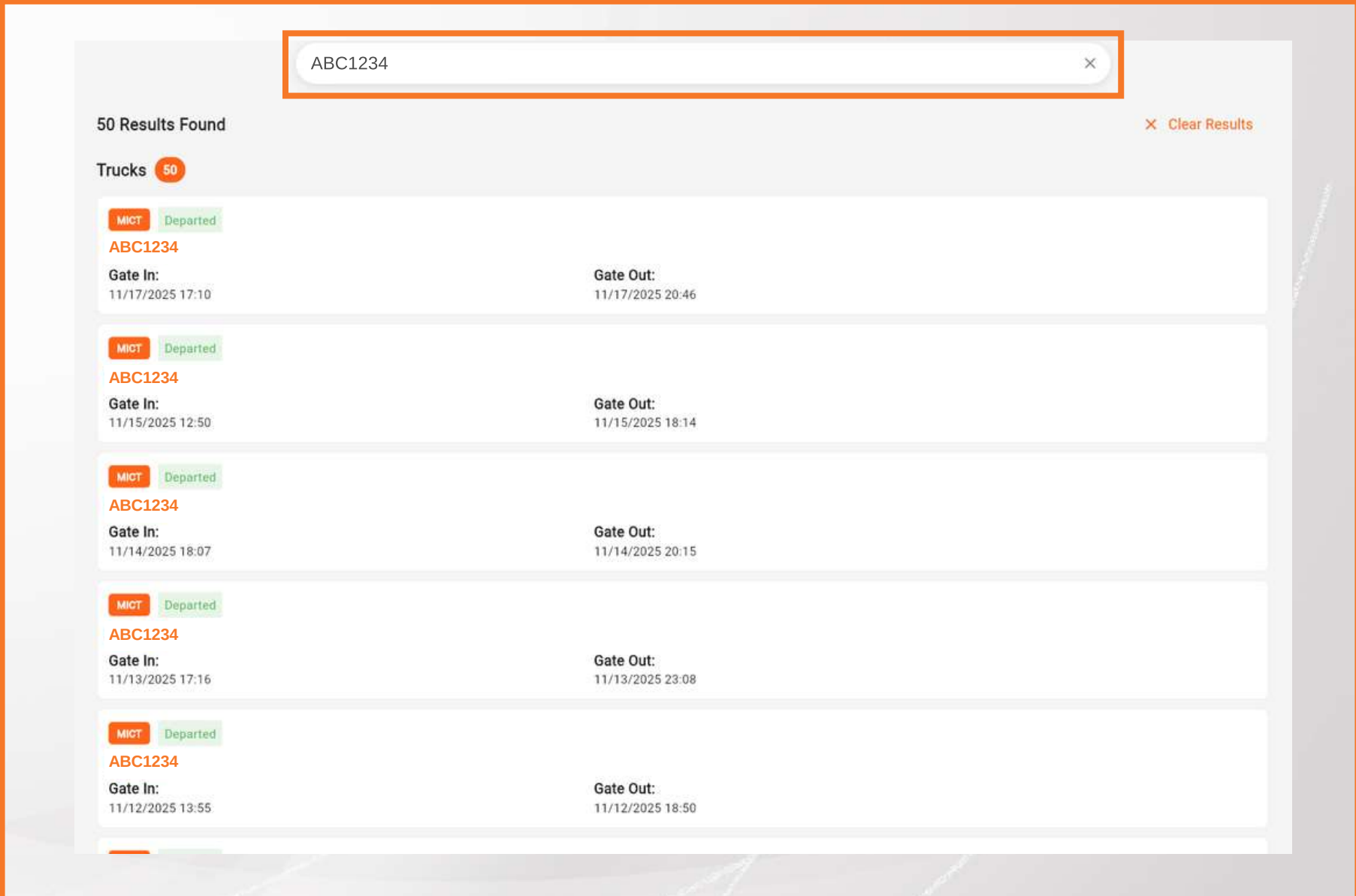
How to add to watchlist

Persona Subscription
Request

Enabling Milestone
Event Notifications



On the homepage, click the **SEARCH ICON** in the upper-right-hand corner of the screen.



Input the correct truck plate number, container number (BL number), or vessel name you want to add to your watchlist, then press Enter. This will display all related transactions. Afterward, click your desired transaction.

Other Features - Adding to your Watchlist



How to add to watchlist

Persona Subscription
Request

Enabling Milestone
Event Notifications

Trucking Company
Company ABCD

Terminal
MICT

Container Number
EFGH1234567

Appointment Date
11/20/2025 15:00

Remarks:
Early within grace period

Container Number
EFGH1234567

Appointment Date
11/20/2025 15:00

Remarks:
Early within grace period

ADD TO WATCHLIST

TRUCK HISTORY

ABC1234 - Arrived

Truck Gate In
11/20/2025 21:58

Receive Export
(EFGH1234567)
11/20/2025 22:08

Delivery Import
(EFGH1234567)
11/20/2025 22:43

Truck Gate Out

After selecting your transaction, click **ADD TO WATCHLIST**.

Watchlist

4

5

4

Latest Updates

ABC1234
11/07/2025 23:03
Receive Export

BCDE1234
11/28/2025 20:02
Receive Export

CDEF1213
11/28/2025 18:34
Receive Export

Activities

MRSU1234567
OIR Received
12/04/2025 15:48

SECU1234567
OIR Received

ABC1234
Line Delivered to a truck

You can remove or manage your event notifications by clicking the bell icon  on your homepage and click on **MANAGE EVENT NOTIFICATION**.

Items added to your watchlist will automatically appear on the homepage, giving you an easier way to monitor your shipments.

Other Features - Enabling Milestone Event Notifications



- How to add to watchlist
- Persona Subscription Request
- Enabling Milestone Event Notifications

ABCD1234567 - MICT

Holds/Impediments

Container booking
11/24/2025 09:25

TABS Reservation Activated
11/25/2025 03:02

Entered Facility (via Truck or Vessel)
11/25/2025 09:20

Moved to Yard
11/25/2025 10:04

Special Services

Loaded to OUTBOUND Carrier

Departed

Event Subscription

Departed

Subscribe to this event

Email and push notification preferences can be managed in Settings

Cancel

Update

You can subscribe to each event milestone to receive notifications as they occur.

JD

Juan DelaCruz

JuanDelaCruz@gmail.com

Vessel Schedule

My Track and Trace

Subscription Request

Settings

Announcements

Terms & Conditions

Announcements

No announcements at this time

View All

Watchlist

View All

0

0

0

Latest Updates

Activities

View All

No recent activities

Submit Bug | Feedback

Notification Preferences

Email Notifications

Receive email notifications for important updates

Manage Active Subscriptions

Ensure the Email Notifications switch is toggled to receive email alerts including terminal advisories.



DURBAN
GATEWAY TERMINAL

Thank you!